



JND Introduces WatchTower

JND's Proprietary Multi-Layered AI-Powered Fraud Detection Protocol Targets Emerging Threats in Class Action Claims

SEATTLE – (PR NEWswire) – 6/10/2025 – [JND Legal Administration](#) (JND), the U.S. leader in legal administration services, today announced the debut of WatchTower, a proprietary fraud detection protocol engineered to protect settlement programs from increasingly sophisticated fraud schemes.

As generative AI continues to make large-scale document manipulation and identity fraud more accessible, class action settlement claims face growing exposure to bad actors. WatchTower is designed to counter these threats by identifying fraud both proactively—during initial claim submission—and retrospectively, by continuously scanning and analyzing claims throughout the lifecycle of a program.

Combining advanced machine learning, behavioral analytics, and AI-powered document verification, WatchTower offers a comprehensive and adaptive defense against fraudulent claims. WatchTower's dynamic risk probability analysis allows JND to tailor fraud detection protocols to each matter's unique profile. This customized approach enhances accuracy while maintaining high standards of claim processing efficiency and fairness.

“Our mission with WatchTower is to stay several steps ahead of bad actors who are constantly evolving their tactics,” said JND CEO and Founder Jennifer Keough. “By embedding AI and behavioral analytics directly into the claims process, we’re offering a level of fraud protection that’s both proactive and highly adaptive—without compromising the efficiency or fairness of claims processing.”

With the launch of WatchTower, JND continues to set the pace in legal administration, delivering future-ready solutions that merge technological innovation with deep industry expertise.

About JND Legal Administration

JND Legal Administration, a Sedgwick company, is the nation's foremost legal services management and settlement administration solutions provider. Founded by industry veterans Jennifer Keough, Neil Zola and David Isaac, the company serves plaintiff and defendant law firms, global corporations and U.S. government entities across five main

service lines and has offices in California, Minnesota, New York, and Washington. For more information, visit www.JNDLA.com.

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